

**Minutes of the Waukegan Park District
Special Meeting
Golf Advisory Committee Meeting
November 13, 2008**

The Board of Commissioners of the Waukegan Park District and staff met for a Special Meeting to hold a Golf Advisory Committee Meeting on November 13, 2008 at the hour of 6:30 p.m. at the Bonnie Brook Clubhouse, 2800 North Lewis Avenue, Waukegan, Illinois.

I. Call to Order

President Duffy called the meeting to order at 6:32 p.m. and directed the roll.

II. Roll Call

President Motley, Commissioners Duffy, Durkin and Sarocka were present. Absent was Commissioner Foley. Also present was Executive Director Greg Petry and Superintendents Steve Warneke and Mike Trigg.

Committee Member attendees were: Dan Dieck, Walter Lindquist and Sue Schwab. Guest: Rich Ceremak. Other staff in attendance was Greg Benson, Char Piquette, Tim Govern and Teddy Anderson.

The following information was presented by staff at the meeting:

Tim Govern - Tim gave a recap of 2008, noting that rounds increased by 10%. The use of the Internet (posting of open tee times) was attributed to some of this growth. Also noted as contributing factors to the increase in rounds were the closure of Orchard Hills and the weather. Tim also discussed changes in customer service, including the point of sale system and staff training techniques that allowed for improvements in the overall customer experience.

Continuing, Tim noted that his goals include filling underutilized tee times, adding a couple more leagues and creating the perception of greater value to passholders and permanent tee time holders. He further discussed the following: special events, monitoring of expenses, enhancement of junior and instructional programs and improving customer service with outings.

Char Piquette - A committee member brought up Wednesday night dinners and the perception that some golfers feel they are not being properly served. Char also discussed renovation of the facility, which prompted a comment from a committee member that Bonnie Brook competes with taxpaying restaurants and that the money from the renovation would be better spent on parks. Commissioner Duffy requested that proceeds from golf banquet outings be broken out from other banquets. Steve will follow up on this.

The Donaldson's Duffers group stated that there were 17 days they could not play on Wednesdays due to outings. Comments from the committee also included the following: there is a company in Oshkosh WI where furniture and fixtures for banquet facilities can be obtained at a good price, the groundskeepers have done a great job this year, and a great job by all for the 18 hold league, would like the playoff done over a weekend, not over 2-4 weeks and finally, the Tuesday and Thursday men's leagues are happy with Tim.

Greg Benson - Greg presented a review of the past year, and Members brought up two items, the first that the drainage caps don't fit on the second hole and second, that a tree on the sixth hole tee box needs removal.

III. Questions and/or Comments

Many member comments and questions were presented throughout the meeting. There were the following recommendations made by Commissioner Sarocka: have a Friday fish fry, trim the 18th hole trees, and make tee improvements on holes 6 and 7.

IV. Next Meeting

The date of the next meeting is yet to be determined.

V. Adjournment

Motion by Commissioner Durkin, seconded by Commissioner Sarocka, to adjourn the meeting. Meeting adjourned at 8:20 p.m.

Respectfully submitted,

Greg Petry
Deputy Secretary